KIN Technical Support Services

Tom Neville  Classroom, Facility and Media Support
Room 224b, War Memorial Gym
604-822-9378
tom.neville@ubc.ca

- WebCT Vista
- Audio visual and classroom support
- Facility and physical plant operations
- Media Capture (Photography and Videotaping) and editing
  (Digitizing Analog Video and Audio, PowerPoint Assistance, Photoshop,
  Dreamweaver, Adobe Premiere)
- Computer setup and maintenance

Cliff Storlund  Systems Analyst
Room 224a, War Memorial Gym
604-822-8991
cliff.storlund@ubc.ca

- Purchasing: computers, software and peripherals
- Install/upgrade hardware and software
- Hardware trouble-shooting and repair
- General computer and network trouble calls
- UBC computer account maintenance (faculty/staff)
- UBC Directory maintenance (email aliases)
- KIN Website updates
- Canon copier administration/configuration
- Assistance with the use of MSWord, PowerPoint, Excel, Eudora,
  Thunderbird, Outlook, Dreamweaver, Adobe Acrobat