

KIN Technical Support Services

Tom Neville

Classroom, Facility and Media Support

Room 224b, War Memorial Gym

604-822-9378

tom.neville@ubc.ca

- WebCT Vista
 - Audio visual and classroom support
 - Facility and physical plant operations
 - Media Capture (Photography and Videotaping) and editing (Digitizing Analog Video and Audio, PowerPoint Assistance, Photoshop, Dreamweaver, Adobe Premiere)
 - Computer setup and maintenance
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Cliff Storlund

Systems Analyst

Room 224a, War Memorial Gym

604-822-8991

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- Purchasing: computers, software and peripherals
 - Install/upgrade hardware and software
 - Hardware trouble-shooting and repair
 - General computer and network trouble calls
 - UBC computer account maintenance (faculty/staff)
 - UBC Directory maintenance (email aliases)
 - KIN Website updates
 - Canon copier administration/configuration
 - Assistance with the use of MSWord, PowerPoint, Excel, Eudora, Thunderbird, Outlook, Dreamweaver, Adobe Acrobat
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